

W - 02391A-10-0218  
W - 02391A-11-0166

OPEN MEETING AGENDA ITEM



0000126444

ARIZONA CORPORATION COMMISSION

**ORIGINAL**

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: 201 JUN 16 P 2:01

Fax:

Priority: Respond Within Five Days

AT CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2011 95806

Date: 6/14/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Barbara

Flicker

Account Name: Barbara Flicker

Home:

Street:

Work:

City: Kingman

CBR:

State: AZ Zip: 86402

is: E-Mail

Utility Company: Cerbat Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Nos. W02391-10-0218 & W02391-11-0166

As a retired senior citizen, I do not feel that we should be assessed special surcharges for the incompetence and mismanagement of Cerbat water Company who has failed to competently repair or replace the water pump in 2009, resulting in a pump failure in May 201.

This family owned business has not been diligent in replacing/repairing water pumps as well as securing a back-up well for the customers they serve. Instead the family has continued to use this utility as a personal piggy bank and has never established the financial resources to run a successful water company.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

6/14

Emailed to Phoenix for docketing. FILE CLOSED.

\*End of Comments\*

Date Completed: 6/15/2011

Opinion No. 2011 - 95806

Arizona Corporation Commission  
**DOCKETED**

JUN 16 2011

